

# IATA ANNUAL GENERAL MEETING



Host Airline



81st AGM and World Air Transport Summit  
New Delhi, India 1–3 June 2025

## PROGRAM

Please note that this program is **provisional and under constant evolution**. Timings will vary and more information will be available closer to the event.



# IATA ANNUAL GENERAL MEETING

**amadeus**  
Transforming  
Travel Lounge  
L3 Exhibition area.

**ibssoftware**  
The Innovation  
Lounge  
L3 Exhibition area.

Opening times and more details will be available on the AGM App.

## Program

N.B. Please be aware that all timings and details may be subject to change at short notice.  
Unless stated otherwise, all events take place at the **Bharat Mandapam**.

### SATURDAY 31 MAY

**17:00-18:30** **NEW** **Early Bird Cocktail Reception** (by invitation only)  
Oberoi Hotel, Nilgiri Ballroom  
**Hosted by Deloitte**

### SUNDAY 1 JUNE

**08:00-17:00** **Registration**  
L2 West Entrance

**08:30-17:00** **Hospitality Suites**  
L1 + L3 Exhibition space

**12:00-17:00** **Exhibition & Networking**  
L3 Exhibition space

**17:30-19:00** ● **Chief Delegates and Strategic Partners Cocktail**  
(by invitation only)  
L3 Exhibition space  
**Hosted by GMR Aero**

**17:30-19:00** ● **Media Cocktail**  
(by invitation only)  
L2 Pre-function area  
**Hosted by CFM International**

**19:00-22:00** ● **Welcome Reception**  
Bharat Mandapam Hall 14  
**Hosted by Airbus and IndiGo**

**AIRBUS**

**IndiGo** 

**Transport:** Our hosts will provide transport to Hall 14 at the Bharat Mandapam from the hotels between 17:30 and 19:00. Transport back to the hotels will start operating from 21:00.

**The Media Center is on L2**  
Sunday 12:00-17:30; Monday 07:30-19:00; Tuesday 07:30-16:00

#IATAAGM

● = Social function



**amadeus**

# Amadeus **Transforming Travel** Lounge

## It's your world. **Transform it.**

The Amadeus **Transforming Travel** Lounge is a vibrant space designed to spark collaboration, celebrate transformation, and build meaningful partnerships, all within a relaxed and inviting atmosphere.

Join the Amadeus **Transforming Travel** Lounge networking sessions with our top executives:

**Networking cocktail**

Monday, June 2 from 6.00pm to 7.00pm

**Women in aviation breakfast**

Tuesday, June 3 from 7.30am to 9.00am

Amadeus. It's how travel works better.

# ibsoftware Lounge

## Exceed your expectations

Meet your change agent at this year's **IATA World Transport Summit**. Visit our exclusive lounge, the destination to connect, explore, relax, and experience cutting-edge solutions that power and transform the world's leading airlines.

### Join us, and...

**Engage with**  
industry experts  
and stakeholders

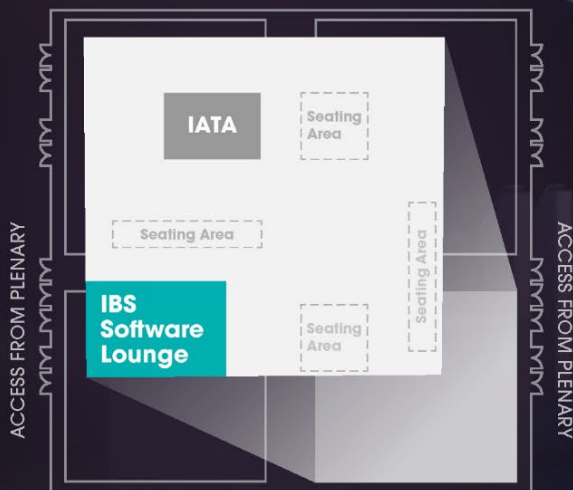
**Gain exclusive**  
insights into airline  
digital transformation

**Enjoy complimentary**  
snacks, specialty  
coffee, tea, and  
cocktails

**Recharge**  
and network in a  
relaxed setting

### LEVEL 3

Networking & Exhibition Area



June 1 - 3, 2025

Level 3, Exhibition Area, Bharat Mandapam

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### MONDAY 2 JUNE

07:00-18:00

#### Registration

L2 West Entrance **until 12:00**  
L1 East Entrance **from 12:00**

08:30-17:00

#### Hospitality Suites

L1 + 3

#### Exhibition & Networking

L3 Exhibition space

09:00-10:30

#### AGM Opening Session & Working Session

L3 Auditorium/Plenary

1. Opening of the AGM
2. Election of AGM President
3. Keynote Speakers
4. Approval of the Agenda for the 81st (2025) AGM and approval of the reports of the 80th (2024) AGM
5. Annual Report of the Air Transport Industry
6. Report of the Board of Governors
7. New Governance Framework
8. Election of Members to the Board of Governors
9. Annual Financial Statements for the Year ended 31 December 2024 and Appointment of Auditors for 2025
10. Membership Financial Assessment for 2026

#### AGM Closing Session

11. Date and Place of the 2026 Annual General Meeting
12. Any Other Business
13. Close of the 81st Annual General Meeting

\*\*\*\*\*AGM ENDS\*\*\*\*\*

10:30-11:15



#### Networking break

L3 Exhibition space

**Hosted by TCS, Tata Consultancy Services**

**The Media Center is on L2**

Sunday 12:00-17:30; Monday 07:30-19:00; Tuesday 07:30-16:00

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### MONDAY 2 JUNE

#### \*\*\*\*\*WORLD AIR TRANSPORT SUMMIT\*\*\*\*\*

L3 Auditorium/Plenary

**Master of Ceremonies: Ashima Jain**

**11:15-12:15**

#### **Airline Industry Outlook**

This session will look at the prospects for airlines in 2025.

**Sponsored by Avolon**

- **Marie Owens Thomsen**, SVP Sustainability and Chief Economist, IATA

#### **The Big Picture**

Experts in geopolitics, global security, trade and economics will examine the forces impacting the environment in which airlines will operate over the next 12 months.

- **Henry Wilkinson**, Chief Intelligence Officer, Dragonfly
  - **Indrani Bagchi**, CEO, Ananta Centre
  - **Andrew Staples**, Principal, GeoPol Asia
- Moderated by Richard Quest, Anchor, CNN International**

**12:15-14:15**



#### **Chief Delegates' Lunch**

L3 Pre-function EAST

**Hosted by GE Aerospace**



**GE Aerospace**



#### **Delegates' Lunch**

L3 Exhibition space

**Hosted by Rolls-Royce**

**14:15-14:30**

#### **IATA Diversity and Inclusion Awards**

We will celebrate individual and corporate leaders who are driving the change needed to reap the benefits of a more gender balanced workforce. Qatar Airways is the kind sponsor of this annual award.

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### MONDAY 2 JUNE

**14:30-15:30**

#### **India: A Case Study in Air Connectivity Driving Development**

Indian aviation is realizing the enormous potential of a market of 1.4 billion people as it catalyzes growth in tourism and investment that is critical to India's national development. The panel will examine the impact of aviation and how it contributes to social and economic development as a force for good.

- **Amitabh Kant**, G20 Sherpa, Ministry of External Affairs
- **Ananth Narayanan**, Senior Vice President & Chief Industry Officer, Invest India
- **Radhika Gupta**, MD & CEO, Edelweiss Asset Management Limited
- **Patu Keswani**, Chairman and MD, Lemon Tree Hotels

**Moderated by Richard Quest, Anchor, CNN International, and Clare Sebastian, Anchor, CNN International**

**15:30-17:00**

#### **CEO Panel**

A select group of airline CEOs will share insights on aviation's most pressing global issues. This no-holds-barred annual discussion, hosted by Richard Quest, is always a highlight of the World Air Transport Summit.

**Sponsored by Air Lease**

**Moderated by Richard Quest, Anchor, CNN International**

**17:00-18:00**

#### **Plenary Session with the Hon. Prime Minister of India**

- Shri Kinjarapu Rammohan Naidu, Minister of Civil Aviation, India
- Shri Narendra Modi, Prime Minister of India

#### **SPECIAL LIMITATIONS FROM 14h00-18h00 ON MONDAY 2 JUNE**

- Only Registered Attendees who gave consent to share their passport details with the Delhi police before 31 May can enter the plenary hall.
- "Crew Badges" cannot enter the plenary hall.
  - Personal Items will be limited.
  - Mobile phones are ok.
- Everything, except mobile phones must be checked. A secure cloakroom will be available on Level 2 for bags, handbags, computers, purses and anything else you might be carrying. Please plan accordingly.
- Everyone entering the plenary hall must pass through x-ray scanners.

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### MONDAY 2 JUNE

19:00-22:00

#### Cocktail Dinner

Bharat Mandapam Hall 14

Hosted by The Boeing Company



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### TUESDAY 3 JUNE

07:00-17:00

#### Registration

L2 West Entrance

#### \*\*\*\*\*WORLD AIR TRANSPORT SUMMIT\*\*\*\*\*

L3 Auditorium/Plenary

Master of Ceremonies: Ashima Jain

09:00-10:35

#### Energy Security, Renewable Energy and SAF Production

Several questions arise as energy security gets a more intense focus from governments. Could this bring more investments into renewable energy production? What prioritization will SAF be given among renewable fuel production and how could this differ across regions? What other sources - hydrogen, nuclear or others - will be needed to support renewable solutions for aviation?

- **Gauri Jauhar**, Executive Director, S&P Global
  - **Rob McLeod**, Head of Energy Risk Solutions, Hartree Partners
  - **Christof Rühl**, Economist Senior Research Scholar, CGEP, Columbia University
- Moderated by Clare Sebastian, Anchor, CNN International**

#### Financing Aviation Net Zero

IATA estimates that the total cost to net zero will be USD 4.7 trillion. Considering that airlines have never posted a net annual profit exceeding \$40 billion (or 5% of revenues), financing the transition will be a challenge. What can airlines expect from the finance community as they undertake this monumental and costly transition?

- **Patrick Healy**, Group Chair, Cathay Pacific
  - **Lynn Guiney**, Chief Commercial Officer, Macquarie AirFinance
- Moderated by Richard Quest, Anchor, CNN International**

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### TUESDAY 3 JUNE

09:00-10:35

#### What's on the Horizon for Taxation

The global tax landscape is changing with potentially dramatic impacts for airlines. The OECD and the UN are advancing proposals for major revisions to tax frameworks that would significantly complicate airline taxation by necessitating filing in all jurisdictions in which they operate—in contravention of ICAO rules and bilateral agreements. Climate mitigation and adaptation initiatives see aviation taxes as a potential novel financing source. And cash strapped treasuries are not sparing airlines in their hunt for more revenues.

- **Irene Louth**, Vice President Taxation, Global Head of Tax, Atlas Air Worldwide; Adjunct Professor University of Connecticut
- **Vinod Kalloe**, EMA Tax Policy Leader, KPMG

10:35-11:15



#### Networking break

L3 Exhibition space

11:15-12:50

#### What CEOs should know about cost and innovation in payment

Payment is a \$22 billion cost line for airlines globally—for some airlines, payment costs exceed those for distribution. The panel will explore how airlines are finding the right balance of driving revenue by accepting the customer's preferred payment method, minimizing fraud, buffering from geopolitical fallout, complying with complex regulations, and keeping overall costs low.

- **Christine Rovelli**, Chief Revenue Officer, Finnair
- **Swati Tandon**, Partner, McKinsey and Company
- **Pascal Burg**, Director, Edgar, Dunn & Company
- **Tamur Goudarzi Pour**, EVP Strategy & Member of the Group Executive Committee, Lufthansa Group

**Moderated by Clare Sebastian, Anchor, CNN International**

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### TUESDAY 3 JUNE

11:15-12:50

#### View from the perspective of the Chief of Operations

Top COOs will give a first-hand look at how they are dealing with growing challenges in maintaining safe, secure, and reliable operations. Deficiencies in infrastructure (airports and ANSPs), a proliferation of conflict zones, more extreme weather events, and supply chain issues are complicating daily operations. High profile accidents are keeping safety in the spotlight. And recruiting, training and motivating a next generation workforce with evolving expectations is adding to the challenge.

**Sponsored by Securiport**

- **Isidre Porqueras**, COO, IndiGo
- **George Kamal**, COO, Kenya Airways
- **Dorota Dmuchowska**, COO/Board Member, LOT Polish Airlines

**Moderated by Richard Quest, Anchor, CNN International**

12:50-14:00



#### All Delegates' Farewell Lunch

L3 Exhibition space

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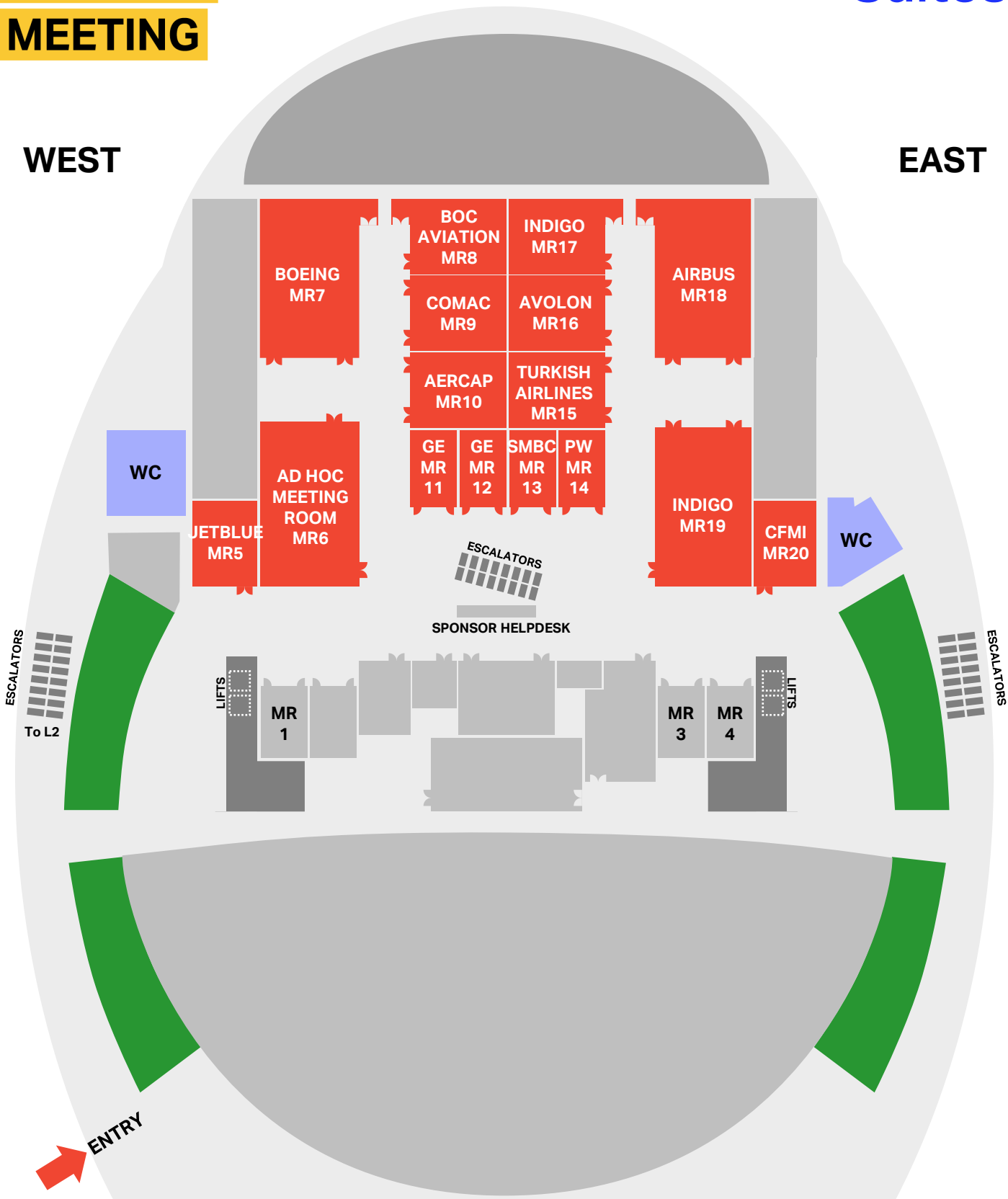
**IATA  
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**L1**

**LEVEL 1  
Hospitality  
Suites**

**WEST**

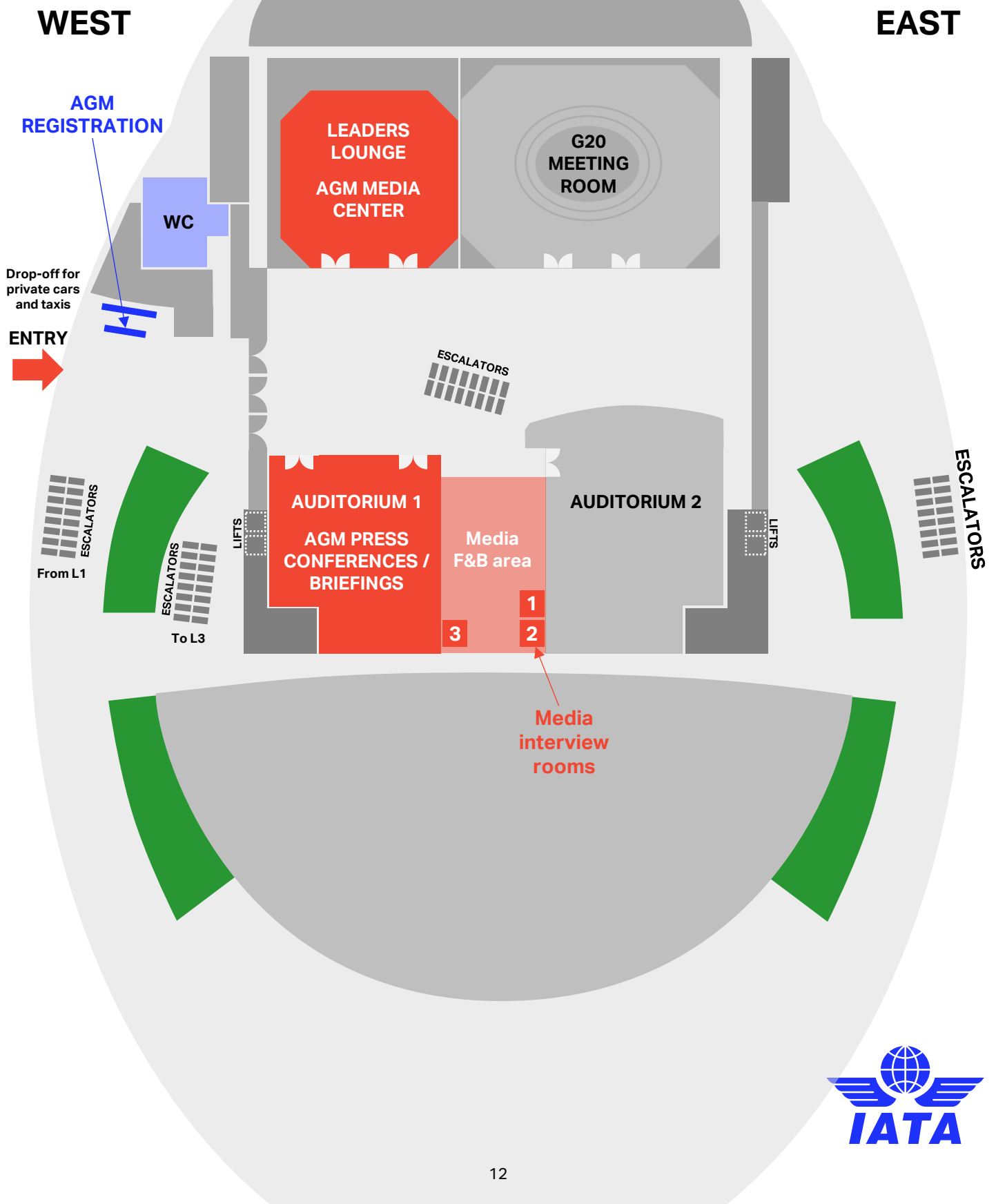
**EAST**



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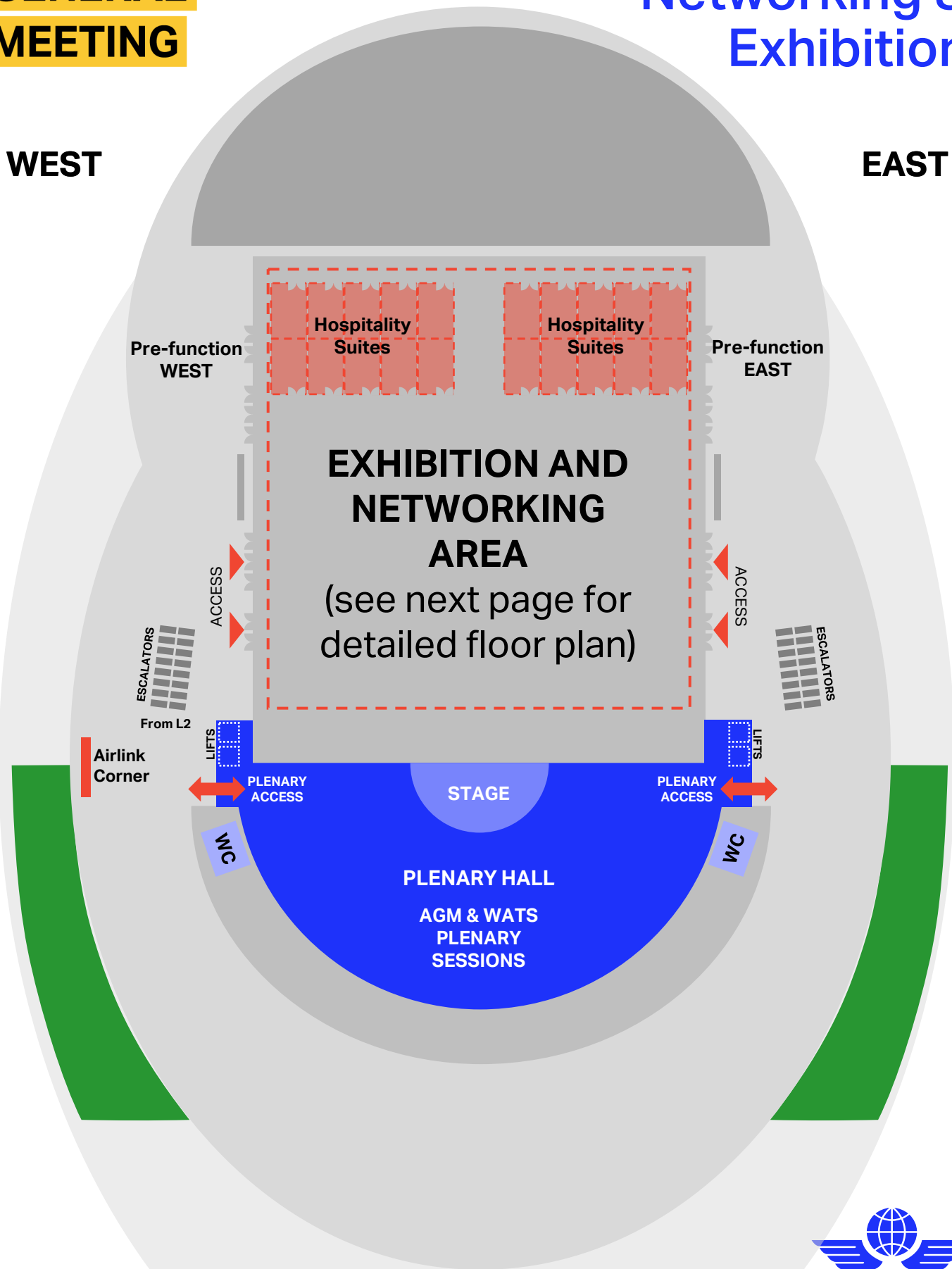
**L2**

**LEVEL 2  
Media Center  
& Press  
Conferences**



**WEST**

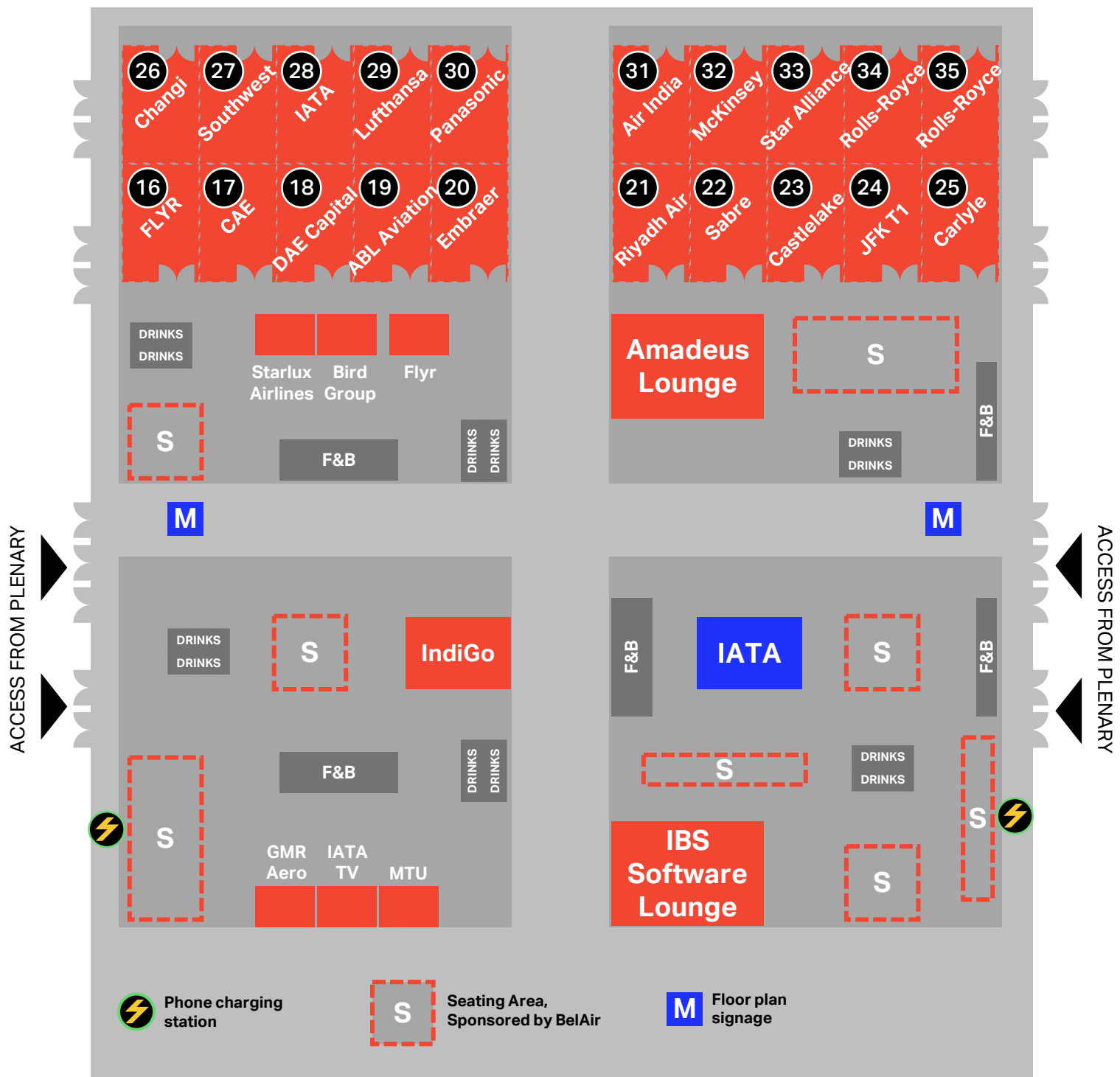
**EAST**



**IATA  
ANNUAL  
GENERAL  
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**L3**

**LEVEL 3  
Networking  
& Exhibition  
Area**



Airlink Corner is opposite the Plenary entrance



# IATA ANNUAL GENERAL MEETING

With many thanks  
to all our sponsors

Host airline



Platinum sponsors

AIRBUS



GE Aerospace

Gold sponsor



AMADEUS



BOC AVIATION

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The Power of Flight

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